



Notice to All Light Vehicle Accredited Repair Shops

Update to Shop Measures

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MPI is implementing updates to the Shop Measures and RPS Expectations effective July 15, 2024.

As with previous enhancements to the Shop Measures, MPI will provide Parallel Scorecards for three months to allow shops the opportunity to familiarize themselves, discuss with their SRA and adjust business processes as required. The Parallel Scorecards become operational for September and will be released on October 15.

MPI completed extensive analysis and consulted internal stakeholders and trade representatives to ensure the KPI changes are effective.

All Shop Measures

- Claims will no longer move from the original payment period but will continue to refresh as updates occur post original payment.
- Accuracy of vehicle identification will be increased.
- DODGE will replace RAM vehicle make to improve clarity.

RPS Shop Measure

- Vehicles under 20,000 km will have an expected RPS of 0%. Shops can still provide savings towards their overall score for these vehicles if they choose.
- RPS Vehicle Group count will be reduced to 12 targets from 18.
- Vehicle age segment will be expanded by one to improve RPS accuracy. (2 Years Old and Newer, From 3 to 4 Years Old, From 5 to 7 Years Old, Over 7 Years Old)
- OE line discounted parts will now accurately capture savings when a manual OE price adjustment has been made to accurately published prices in CEG. Published \$0 OE parts with manual price changes will still be excluded from RPS calculation.

MPI Partners documentation will be updated July 3, 2024 to reflect updates to job aids and Program Guides. The following link provides an advance look at the new groupings and targets.

[Vehicle Grouping Spreadsheet](#)

If you have any questions about this notice, please contact your Shop Relationship Advisor or sra@mpi.mb.ca.